

# The RV Shack, LLC.

## Job Description: RV Tech\Tech Helper

### Summary:

An RV Tech provides maintenance, troubleshooting and repairs on recreational vehicles. The scope of this work includes: electrical, carpentry, plumbing related skills and mechanical skills and/or aptitude.

### Environment:

The RV Tech at The RV Shack, LLC., works in a cooperative team in a pleasant shop environment under the shop supervisor. Working schedule is 8-5 M-F. Occasional overtime may be required.

Work is normally performed under shelter, however it is often not climate controlled unless performed within the RV and electrical climate control is available at the time work is performed.

At times, an RV tech may be required to perform work at the customer location.

### General Duties:

- Perform electrical troubleshooting and repair of RV electrical systems and components
- Perform tear down and restructure of exterior and interior RV walls, ceilings and floors
- Perform plumbing troubleshooting, repair and installations
- Perform appliance troubleshooting, repair and installations
- Perform RV maintenance and cleaning
- Perform RV roof maintenance, repair and replacement
- Installation of RV braking systems, hitches, awnings and other RV related accessories
- Maintain a clean and safe shop and working environment
- Write up detailed reports of work performed and billable hours invested in work-orders
- Assist with removal of RV parts packing and bad parts disposals
- Interface with customers when appropriate in a professional manner
- Other duties to assist in the smooth operation of the business will be required as needed and assigned

### Training:

Trained personnel are sought for open positions. The right person though inexperienced, will be trained as follows:

- Completion of the DVD training series "RV Training 101"
- Shadowing of experienced RV Tech as "helper" for 4-16 weeks (evaluation and feedback from trainee, experienced RV Tech & manager determine length of time before performing solo and which projects to work solo.
- Begin working alone, alternating as helper until employee can predominately operate on own.
- Additional formal training for certification may be provided as needed.

### Salary\Benefits:

The RV Shack, LLC. bases staff compensation on skills\performance. Since the skills, experience and efforts to produce can vary greatly, the compensation can as well. Higher skilled, hard working staff, or course, are able to produce more income for the company and therefore compensated at a higher level.

Those without experience but with the potential and dedication come on as a RV Tech Helper, begin at agreed starting pay and will grow regularly in their income when they begin producing results on their own.

Employees are paid the Monday following the work week on hourly basis. The RV Shack recognize 6 paid holidays and provides vacation benefits for full-time employees based on time with the company.

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